INTEGRATED INTERMEDIATION IN LOAN PRODUCTION

The Micro and Macro of Financial Intermediation Workshop

Greg Buchak (Stanford), Adam Jørring (UMass Amherst)

October 5, 2025

N Vera Chau SC Johnson college of Business - Cornell



 Coase: Firm boundaries reflect transaction vs. coordination costs of different functions (screening, monitoring, etc...)

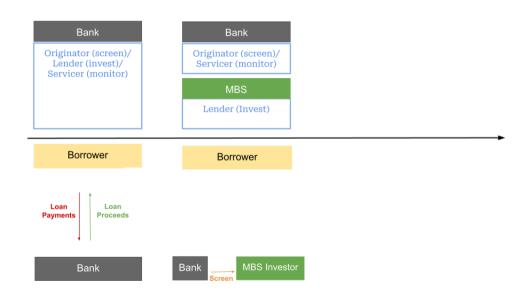
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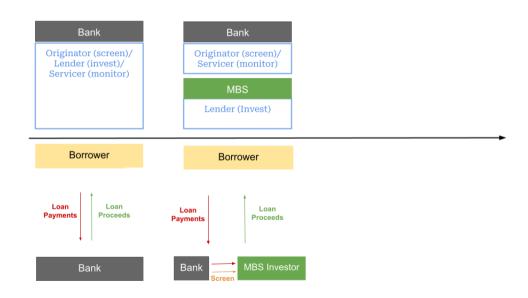
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- Increasingly, loan production separated from loan ownership (off balance sheet lending, buchak et al (2024b))

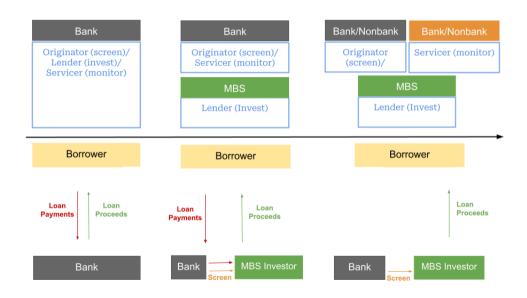
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- **This paper:** Increasing separation of loan *origination* and loan *servicing* within loan production

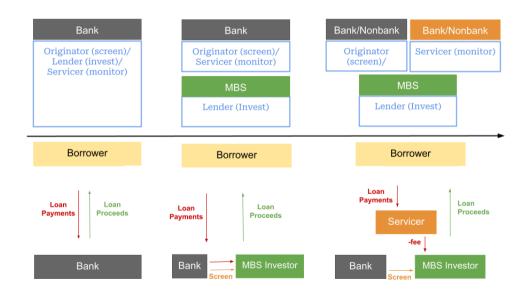
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- lacktriangle What is the impact on firm function \implies borrower outcomes?











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Differences-in-differences Specification:

$$Y_{it} = \beta \widehat{Integrated}_{it} + \gamma' X_{it} + \gamma_{lz} + \gamma_{zt} + \epsilon_{it}$$

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- β : 0.06, $se(\beta)$: 0.005, δ : -0.324, $se(\delta)$: 0.015
- Banks 32% less likely to retain \implies Integrated loans 6% more likely to refinance (16% ↑ from 38% baseline)

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- Dynamic model ⇒ Treatment (borrower preference & cost advantage) channel >>
 Selection (offload high default loans)



Data Sources

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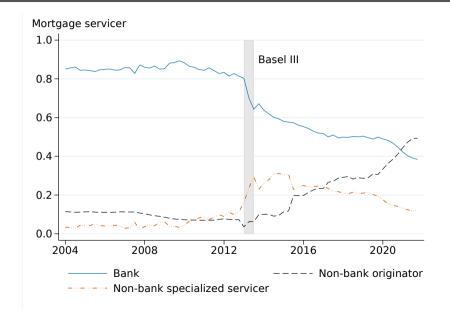
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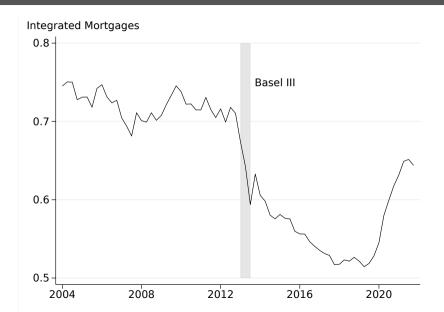
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- Recapture: Refinance with the same lender

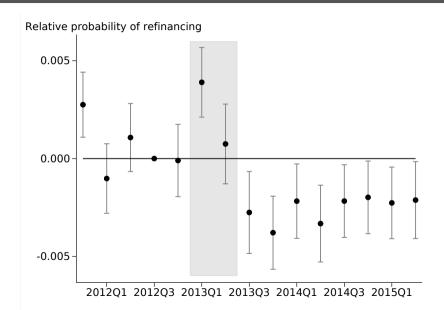
3 NEW FACTS (1): RISE OF NONBANK LENDERS



3 NEW FACTS (2): INTEGRATION FELL, THEN REBOUNDED



3 NEW FACTS (3): INTEGRATED LOANS PERFORM DIFFERENTLY



MAIN RESULT: BASEL III SHOCK

$$Y_{it} = \beta \widehat{Integrated}_{it} + \gamma' X_{it} + \gamma_{lz} + \gamma_{zt} + \epsilon_{it}$$

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	OLS		IV		RF	
	(1)	(2)	(3)	(4)	(5)	
	Refinanced	Refinanced	Integrated	Refinanced	Refinanced	
Integrated	0.085***	0.128***		0.060***		
	(0.003)	(0.005)		(0.005)		
Bank × Post			-0.324***		-0.019***	
			(0.015)		(0.002)	
E[Y]	0.380	0.380	0.687	0.380	0.380	
Loan characteristics	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	
Loan risk FE	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	
Lender X ZIP FE	\checkmark		\checkmark	\checkmark	\checkmark	
Quarter X ZIP FE	\checkmark		\checkmark	\checkmark	\checkmark	
Lender X Quarter X ZIP FE		\checkmark				
N	8,909,498	8,836,395	8,909,498	8,909,498	8,909,498	

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✓	\checkmark	✓	\checkmark	\checkmark			
\checkmark	\checkmark	✓	\checkmark	\checkmark			
\checkmark		✓	\checkmark	\checkmark			
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RECAPTURE MECHANISM

$$MarketShare_{lzts} = \beta Integrated_{lzts} + \alpha_l + \theta_{zts} + \epsilon_{lzts}$$

	Dependent variable:				
	Originator market share				
	(1)	(2)	(3)		
Integrated	0.164***	0.104***	0.163***		
	(0.044)	(0.033)	(0.048)		
E[Y]	0.48	0.48	0.48		
Year X ZIP X Servicer (Market) FE	\checkmark	\checkmark	\checkmark		
Lender FE		\checkmark			
Lender X Year X ZIP FE			\checkmark		
N	333,457	333,457	156,480		

- $\blacksquare \ \ \mbox{Unit of observation: } lender_l \times \underbrace{Zip_z \times quarter_t \times Servicer}$
- $\ \ \, \blacksquare$ Market Share $_{lzts}$: Market share of lender l in market (z,t,s)

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- $> 0 \implies$ lenders more likely to win back their own borrowers

PRICING OF RECAPTURE

$$Y_{ilzt} = \beta_1 Integrated_{ilzt} + \beta_2 Recaptured_{ilzt}$$
$$+ \beta_3 (Integrated \times Recaptured)_{ilzt} + \gamma' Z_{ilzt} + \lambda_{lzt} + \epsilon_{ilzt}$$

	Dependent variable:						
	Recaptured	Interest rate			Upfront fees		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
Integrated	0.047***	-0.061***		-0.066***	0.007		-0.072***
	(0.002)	(0.003)		(0.003)	(0.009)		(0.010)
Recaptured			0.009***	-0.017***		0.054***	-0.146***
			(0.002)	(0.003)		(0.014)	(0.012)
Integrated X Recaptured				0.035***			0.318***
				(0.003)			(0.016)
E[Y]	0.15	0.15	0.15	0.15	0.92	0.92	0.92
Loan characteristics	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Loan risk	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
Lender X Quarter X ZIP FE	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark	\checkmark
N	994,011	994,011	994,011	994,011	255,457	255,457	255,457

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SUMMARY OF REDUCED-FORM RESULTS

1. 3 New facts

Servicing shifted from banks \rightarrow nonbanks

Integration varies across lenders/time, not borrowers

Integrated loans refi more, not just selection []

2. Main Causal effect: Basel III

Integrated (Instrumented by Banks × Post) refi 6pp more (38% baseline)

3. Mechanism

Recapture share higher for integrated

Recapture borrowers pay higher rates and fees



Borrowers

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costs

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- Retain MSR (integrate) or sell (disintegrate)

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- NPV of MSR value (default
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Servicers

 Collect fixed % of interest until prepayment/default + delinquency workout cost

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 - Borrowers choice $\implies \Delta$ MSR value
 - Retention, refinancing, recapture jointly determined

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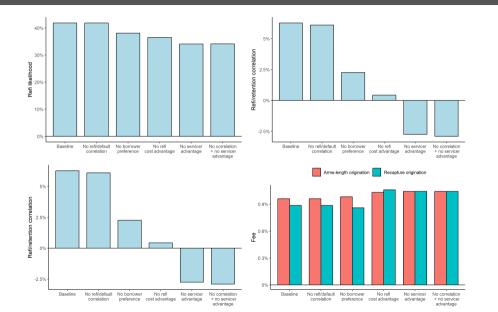
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- Integrated loans refi ↑ because integration increases MSR value
 - "Borrowers more likely to refi because retained **not** Borrowers retained because low default (& more refi)"

COUNTERFACTUAL ANALYSIS





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Policies which affect firm boundaries have knock-on affects for borrowers

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- Policies which affect firm boundaries have knock-on affects for borrowers
- lacktriangledown Higher integration \implies higher refi (good for borrowers)

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- Policies which affect firm boundaries have knock-on affects for borrowers
- Higher integration ⇒ higher refi (good for borrowers)

Future Directions

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Future Directions

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- Monetary policy ⇒ interest rate changes ⇒ bank/nonbank integration choice?



LOAN-MONTH PANEL RESULTS

	0	LS	1st stage	IV		Reduce	ed Form
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Refinanced	Delinquent	Integrated	Refinanced	Delinquent	Refinanced	Delinquen
Integrated	0.007***	-0.013***		0.006***	0.002		
	(0.000)	(0.001)		(0.001)	(0.005)		
Bank × Post			-0.255***			-0.001***	-0.000
			(0.005)			(0.000)	(0.001)
E[Y]	0.02	0.06	0.53	0.02	0.06	0.02	0.06
Current rate spread	✓	\checkmark	\checkmark	✓	\checkmark	\checkmark	\checkmark
Loan FE	\checkmark						
Month X ZIP FE	\checkmark						
N	7,394,905	7,394,905	7,394,905	7,394,905	7,394,905	7,394,905	7,394,905
Adjusted R ²	0.07	0.68	0.84	-0.00	0.08	0.07	0.68
F-stat			2,565				

Standard errors in parentheses

* $p < 0.10, ^{**} \ p < 0.05, ^{***} \ p < 0.01$

SUMMARY STATS

	N	Mean	Std. dev.	10%-tile	90%-tile
Loan amount (\$)	47,250,374	235,580	130,797	96,000	415,000
Interest rate (percent)	47,250,372	5.08	1.41	3.20	6.88
Combined loan-to-value ratio (pct.)	47,067,060	75	17	51	95
Debt-to-income ratio (pct.)	45,404,403	35	11	20	48
FICO score	47,133,264	740	52	665	800
Integrated servicing	47,250,374	0.70	0.46	0.00	1.00
Months until refinanced	34,777,606	47	39	10	102
Refinanced within 2 years	47,250,374	0.26	0.44	0.00	1.00
Refinanced within 4 years	47,250,374	0.46	0.50	0.00	1.00
Refinanced within 6 years	47,250,374	0.56	0.50	0.00	1.00
60+ days delinquent wi. 2 years	47,123,928	0.03	0.16	0.00	0.00
60+ days delinquent wi. 4 years	47,197,149	0.05	0.21	0.00	0.00
60+ days delinquent wi. 6 years	47,238,026	0.06	0.23	0.00	0.00

SUMMARY STATS: FORWARD MATCHED

	N	Mean	Std. dev.	10%-tile	90%-tile
Loan amount - OLD (\$)	1,295,506	222,889	122,946	87,000	390,000
Loan amount - NEW (\$)	1,295,506	221,204	122,654	86,000	386,000
Interest rate - OLD (percent)	1,295,506	5.41	1.28	3.88	7.00
Interest rate - NEW (pct.)	1,295,506	4.67	1.26	2.99	6.50
Interest rate spread - NEW (pct.)	1,295,506	0.15	0.43	-0.33	0.67
Lender fees - NEW (pct.)	365,285	0.92	1.05	-0.10	2.46
Combined loan-to-value ratio - OLD (pct.)	1,291,036	77	17	53	95
Debt-to-income ratio - OLD (pct.)	1,217,444	35	11	20	48
FICO score - OLD	1,292,843	737	53	662	797
MSR retained - OLD	1,295,506	0.65	0.48	0.00	1.00
Recaptured - NEW	1,295,506	0.15	0.36	0.00	1.00