RESPONSES TO QUERIES FORMULATED
IN THE MARKET CONSULTATION 90007426

WEB VULNERABILITY SCANNER

In accordance with the provisions of the Calendar of Activities of this Market Consultation, the Central Bank of Chile below responds to the queries made by the participating Companies.

I.- RESPONSES TO THE QUESTIONS ASKED

Question 1: How many targets are you trying to scan?
Answer: Approximately 10 websites.

Question 2: Are these internal or for clients?
Answer: These are the Bank's websites that are exposed to the Internet. The external users access to those sites from Internet, not from local network.

Question 3: Do you want to host the tool on-prem or on the cloud?
Answer: On the cloud, outside of the Bank's network.

Question 4: Do you need any compliance report?
Answer: The supplier/provider should provide benchmarks such as OWASP, CIS Controls, or others.

Question 5: Do you need any integrations?
Answer: It would be ideal if it includes integration with Azure Active Directory so that the login of authorized users is validated by the Bank's Active Directory. Alternatively, access with multifactor authentication would be an option.

Question 6: Are you currently using any other scanning tools?
Answer: The IT department has its own scanning tools. We are the Bank's third line of defense, and we want to conduct independent evaluations.

Question 7: Are you a reseller?
Answer: No.

Question 8: What security certifications associated to the tool are you looking for?
Answer: Certifications of the company that provides the service related to information security, which could include, for example, ISO 27.001 for the company or OSCP for its consultants.

Question 9: We request further details of the requirement: "The platform must be accessible and usable exclusively through a web browser from the Bank's internal network". Do you mean that the solution must be implemented on-prem or in a private cloud of the Bank?
Answer: It means that the access to the platform to adjust settings, view reports with the results of the scans, download reports, among others, it only can be implemented from one or more predefined IP addresses or by validating login using integration with Azure Active Directory. The solution must be implemented in the cloud outside the Bank´s network.

The Bank has a series of public websites including the institutional website, statistical database, digital repositories, among others"
Question 10: How many IP addresses should be scanned in total?
Answer: Please, see answer 1.

Question 11: Should the solution presented be with Fixed IPs or it could be with concurrent IPs?
Answer: We don´t know what you mean with concurrent IPs. We want to prevent, if the source IP address is blocked, we aim to ensure that the test can still carried out from another IP address, avoiding any disruption to the process.

The platform must be accessible and usable exclusively through a web browser from the Bank´s internal network.
Question 12: Does this point mean that the proposed solution must be Software as a Service, SaaS?
Answer: Please, see answer 9.

Question 13: Can our proposal be a virtual appliance or virtual software that we could install within the Bank´s network? In this case, a virtual appliance or virtual software allows scanning of applications with internal IPs.
Answer: At this stage we aim to scan only technological resources exposed to the Internet, we are not seeking to carry out installations within the Bank´s network.

To have analytics and reporting capabilities, allowing to generate detailed and personalized reports on the vulnerabilities obtained in the last scan as in the previous one."

Question 14: Should reports be in Spanish or can they be in English?

Answer: Preferably in Spanish, however we accept reports in both languages.

Question 15: What kind of technical support does the company offer? Does this question refer to company support or also manufacturer support?

Answer: Both.

Question 16: In the case of company support, what kind would it be: administration, support for failures, general questions or training?

Answer: All the indicated ones.

Question 17: Are both types of support required? In the case of manufacturer support, what type?

Answer: Yes, in the case of support service failures and adjustments to specific configurations

Question 18: Can manufacturer support be in English?

Answer: Yes.

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Banco Central de Chile